



Thank you for your business. Please refer to the following information to better assist you:

Hours of Operation: Monday – Friday 7:30 – 4:30

Website: [www.cbennett.net](http://www.cbennett.net)

Dealer Portal:

- The items **highlighted in yellow** in the vendor pricing sheets are typical stock items. Please contact Inside Sales/Support to confirm availability. If there are items you would like us to consider stocking to better meet your needs, please contact your Sales Representative.

Distribution Inside Sales/Support Phone number\*: **(800) 530-5601**

- \*Our goal is to answer every call as it comes in. If we are busy supporting other customers and you need to leave a message, we are better able to track and respond to your inquiry in a timely manner by using the Distribution Phone number.

Distribution Inside Sales/Support email\*\*: **orders@cbennett.net**

- \*\*The Distribution email is for submitting orders, general questions, support, and inventory status. This email is monitored by multiple people during regular business hours. Our goal is to respond to all emails as quickly as possible but no later than the end of the next business day.

Quotes and Order Processing:

- Send an email to [orders@cbennett.net](mailto:orders@cbennett.net).
- Call the Distribution Inside Sales/Support Phone number **(800) 530-5601**.
- Fax your request to **(636) 379-9863**.
- Orders for in-stock items received before **9:00am** on business days will usually ship that day.

Warranty – Each manufacturer has unique requirements. It is our goal to help you manage the process to ensure a timely resolution for you and your customer. To help you in this matter, please complete and submit the warranty claim form available in the dealer portal or email [warranty@cbennett.net](mailto:warranty@cbennett.net) for assistance. We will then work with the manufacturers for you to expedite the warranty claim.

Free Standard Shipping (see shipping policy for additional details)

- Free shipping for all shipped orders over \$5,000.
  - \$55.00 shipping charge for orders between \$2,500-\$4,999
  - Prepaid/Add freight for orders under \$2,499.
- Excludes expedited shipping, special orders and extra services (liftgate, residential, etc.)

Product Literature:

Click the 'Order Literature' button on the dealer portal. Provide your contact information and required literature and hit 'Send'. Your literature will be included with your next shipment.